

May 22, 2008

K-FROG RADIO 11920 Hesperia Road Hesperia, CA 92345

Dear Donnita:

As the Recreation Supervisor for the City of Victorville, I have had the distinct privilege of directly working with you during the past two years to establish effective marketing strategies for our special events. Without question, the customer service that you have provided has been outstanding, and you are always a pleasure to work with!

You have been truly committed to the youth and adult community members of Victorville and the High Desert surrounding areas, and it is evident that your efforts and commitment to our events and activities, such as the Egg Hunt Eggstravaganza and Family Fireworks Festival programs, have significantly enhanced the quality of life in our community.

It is apparent that your business ethics and practices are representative of your strength as an individual. Additionally, your customer service orientation is a personality quality I admire and believe serves as a foundation for your success as a professional.

I would like to express my sincere appreciation for the outstanding manner in which you represent yourself and your organization. Without doubt, your professionalism and dedication to your work continually contributes to our mission of providing quality, family-oriented programs for the High Desert community.

Sincerely,

Tina M. Howard

Recreation Supervisor